

PRESCOTT SURGERY PATIENT NEWSLETTER



AUTUMN/WINTER 2018

Appointments: 01939 260210

Dispensary: 01939 261403

www.prescottsurgery.co.uk

PATIENT ONLINE SERVICES

Patient online services will give you the option to:

- **Make appointments**
- **Order repeat prescriptions**
- **View your medical records**

Online services will allow you to book and cancel appointments or request repeat prescriptions at a time that is convenient to you – day or night. It can also mean not having to travel to the surgery to make an appointment and also free the phone lines for people without access to a computer or those in need of an emergency, same day appointment. Having access to your records means that you are in control of your health and well-being. This particularly helpful for anyone with long term conditions.

If you wish to register for online services you will need to complete a short form and bring proof of your identity into the surgery so that they can provide you with logon details and a password. You can choose the options you require. Please contact Reception for more information or to access online services.

OPENING HOURS

TELEPHONE 01939 260210

Monday	8:30am – 6:00pm
Tuesday	8:30am – 6:00pm
Wednesday	8:30am – 6:00pm
Thursday	8:30am – 6:00pm
Friday	8:30am – 6:00pm
Saturday	Closed
Sunday	Closed

Please dial 111 for medical assistance between 6:30pm – 8:00am

NEW TELEPHONE SYSTEM AT THE PRACTICE

To contact the surgery please telephone 01939 260210 and press:

- 1 For Appointments
- 2 For the Repeat Prescriptions
- 3 For Enquiries (after 10:00am please)

Please call between 8:30am – 11:00am for our 'Urgent, Same Day Appointment'. Clinic finishes at 12:15pm

FLU VACCINATIONS 2018/2019



The injected Flu vaccine is offered free of charge on the NHS to patients who are 65+ (born on or before March 31 1954), and to patients who suffer from certain medical conditions. This is to ensure they are protected against catching flu and developing serious complications.

For 2018/19, Public Health England is introducing a new Flu vaccine (Adjuvanted Flu vaccine) for patients 65+. As there is only one supplier of the Adjuvanted vaccine, supplies to all GP Practices in England will initially be limited. We will hold our Saturday morning Flu Clinic this year on Saturday 29th September 2018. We will have sufficient supplies of the new vaccine for patients 65+ at this Clinic. Following this, the next Flu Clinic for patients 65+ will be in November. Please look out for dates of the November Flu Clinics.

If you are under 65 you will The injected Flu vaccine is offered free of charge on the NHS to patients who are 65+ (born on or before March 31 1954), and to patients who suffer from certain medical conditions. This is to ensure they

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If you are under 65 you will qualify for a free Flu vaccine if you:

- are pregnant
- have certain medical conditions such as Chronic Respiratory Disease; Chronic Heart Disease; Chronic Renal Disease; Diabetes; Liver Disease; Neurological Disease; Immunosuppressed. This list is not exhaustive – please visit www.nhs.uk to check if your medical condition entitles you to a free Flu vaccination
- are living in a long-stay residential care home or other long-stay care facility
- receive a carer's allowance, or you are the main carer for an elderly or disabled person whose welfare may be at risk if you fall ill

Patients under 65 and who fall into one of the categories above, will receive a Quadrivalent Flu vaccine. The Quadrivalent Flu vaccine will be readily available and we will be contacting patients to invite them to a Flu Clinic in October.

DEMENTIA FRIENDLY SURGERY



We are pleased to announce that Prescott Surgery has become a member of the Shropshire, Telford & Wrekin Dementia Action Alliance (DAA). The surgery has joined the DAA to help achieve its vision for patients living with dementia.

Prescott Surgery's vision is:

'To enable you as a patient to remain you, to live well in your community, to feel secure and with those around you, to feel confident and informed, knowing where to go when you need help'.

Dr Adam Booth is the Clinical Lead sponsor of the project and Mr Nick Storey, Practice Manager and Mrs Jackie Jones, Chair of the Patient Group will both manage the actions to deliver the project.

The actions agreed will help patients and their carers to live well with dementia. The staff at our surgery will gain new knowledge and skills to enable them to assist patients and carers with greater effectiveness. The GPs will be able to support patients with greater effectiveness. The patient group is so enthusiastic to give their time to support the surgery and to eventually expand this initiative into Baschurch in the future. Updates will be provided as the project progresses.

Newsletter prepared by Mr Nick Storey, Practice Manager & Mrs Jackie Jones, Chair of the Patient Group