

# Do you know who is calling?

Don't part with any of your personal information, bank cards, money or valuables. Remember:

## **C**riminals may be calling.

Suspect anyone you don't know, regardless of who they claim to be.

## **A**nswer 'NO' to any personal questions.

Don't part with any of your personal information or money. Remember, the police and your bank would **NEVER** ask for such details as your PIN or account numbers over the phone.

## **L**eave the conversation.

If you are suspicious or feel uncomfortable with the caller's questions, then end the call.

## **L**et us know.

If in doubt hang up and wait 10 minutes, then report to Action Fraud:

**0300 123 2040 | [www.actionfraud.police.uk](http://www.actionfraud.police.uk)  
or the police (101)\***

\*Report to the police if the crime is still happening, the suspect is in the local area or if you are vulnerable and unable to contact Action Fraud.

Please use this sticker on your phone as a reminder to CALL

### **A genuine caller will never ask to:**

**X** send a courier to collect cash, bank cards, or valuables

**X** ask for your PIN

**X** ask you to withdraw or transfer money

If in doubt hang up and wait 10 minutes, then report to Action Fraud (0300 123 2040 or [www.actionfraud.police.uk](http://www.actionfraud.police.uk)) or the police (101).